

Houston Fire Department FY 2014 CITY COUNCIL BUDGET WORKSHOP



June 11, 2013

Terry A. Garrison

Fire Chief

Neil J. DePascal, Jr., CPA

Deputy Director Finance & Administration





MISSION STATEMENT

The mission of the Houston Fire Department is to save lives, protect property, and serve our community through courage, commitment, and compassion.

- Primary programs include:
 - Fire suppression
 - Emergency medical services
 - Fire prevention
 - Public education





HFD Strategic Goals

- Goal 1.0 Be Safe
 - Enhance health and safety of HFD members
 - Improve fire prevention and public safety awareness
 - Improve emergency response operations
- Goal 2.0 Be Nice
 - Strengthen and reinforce a positive public perception of the department
 - Improve Customer Service
 - Provide adequate resources
 - Demonstrate fiscal responsibility
 - Implement best practices to increase organizational effectiveness, accountability and communications
- Goal 3.0 Be Accountable
 - Embrace diversity and inclusion
 - Strengthen management and leadership skills



Houston Fire Department ORGANIZATION CHART (April 2013)

Fire Chief Terry Garrison Medical Director David M. Persse, M.D.

Staff Psychologist Sam Buser Ph. D.

Emergency Operations
Executive Assistant Fire
Chief Richard Mann

Fire Suppression

Special Operations Rescue Hazmat ARFF

Emergency Medical Services

> Professional Development (Training)

Communications (OEC - Dispatch)

Logistics

Executive Assistant Fire Chief Rick Flanagan

Information Technology

Human Resources

Member Support

Prevention

Executive Assistant Fire Chief Richard Galvan

Arson Bureau

Life Safety Bureau

Staff Services

Preparedness and Homeland Security

Resources Management & Special Projects

Public Affairs/PIO

Permits Office

Finance & Administration

Deputy Director Neil J. DePascal, Jr., CPA

Financial Analysis

Budgeting

Grants Accounting

Distribution Center 1205 Dart Street

Air Pack Shop

Procurement (DPU)

	F	ire Depart	ment - Fire	Chief's O	ffice			
	(\$ Thousands)							
Activities, Programs, Services	Annual Projected Personnel Cost	Annual Projected Supplies & Services Cost	Total Annual Cost	Annual Projected FTEs	Mandated	Direct Service	Administrative	Impact if cut or reduced
Fire Chief Office	\$ 544	\$ 4	\$ 548	4	X	X		The ability of the Fire Department to carry out its mission would be jeopardized resulting in a threat to the life safety and a reduction in customer service.

Fire Department - Finance Command

		(\$ Thousand	ds)						
Activities, Programs, Services	Annual Projected Personnel Cost	Annual Projected Supplies & Services Cost	Total Annual Cost	Annual Projected FTEs	Mandated	Direct Service	Administrative	General Fund	Impact if cut or reduced
Finance (Includes Procurement & Payables)	\$ 1,192	\$ 8	\$ 1,200	14			X	X	Reductions to funding would diminish the Fire
Distribution Center	1,346	5,157	6,503	21			X	X	Department's ability to recruit, provide adequate life safety quipment, and train.
Air Pack Shop	201	549	750	3			X	X	The results would be reduced manpower, reductions in
Total Finance	\$ 2,739	\$ 5,714	\$ 8,453	38					training and shortages of required lefe safety equipment.

		Fire Depart	ment - Eme	rgency Ope	eratio	ns Co	mma	nd			
		(\$ Thousands))								
Activities, Programs, Services	Annual Projected Personnel Cost	Annual Projected Supplies & Services Cost	Total Annual Cost	Annual Projected FTEs	Mandated	Direct Service	Administrative	General Fund	Enterprise Fund	Special Revenue Fund	Impact if cut or reduced
Fire Suppression	\$ 329,942	\$ 109	\$ 330,051	3,147	X	X		X			
Rescue Team	5,946	103	6,049	59	X	X		X			Fewer personnel and apparatus responding results
Hazardous Materials Team	4,577	90	4,667	43	X	X		X			in an increased response time
ARFF	15,169	110	15,279	141	X	X		X	X		that could lead to greater risk and loss to both public and responding personnel; increased first responder incident time leading to morbidity and mortality; an
Dispatch & Records Operations (OEC)	9,570	20	9,590	85	X	X		X			
Professional Development (Training)	2,540	495	3,035	23	X		X	X		X	increase in both civilian and firefighter injuries; increased
Cadet Training	4,156	-	4,156	143	X		X	X			fire insurance premiums for the community. Fewer personnel and EMS units
Medical Direction/Quality Assurance	1,950	2,285	4,235	19			X	X			responding increases EMS response time which directly impacts survivability of
EMS Administration	2,023	1,190	3,213	23			X	X			individuals experiencing medical emergencies.
Operations Administration	2,089	15	2,104	17			X	X			
Total Emergency Operations	\$ 377,962	\$ 4,417	\$ 382,379	3,699							

			Fire :	Depart	mei	nt - Preve	ention Com	mano	1			
			(\$ Tho	usands))							
Activities, Programs, Services	Proj Pers	nual ected onnel ost	Proj Supp Ser	nual ected lies & vices ost		Total nual Cost	Annual Projected FTEs	Mandated	Direct Service	Administrative	General Fund	Impact if cut or reduced
Life Safety Bureau (Fire												
Inspectors)	\$ 1	14,594	\$	28	\$	14,622	118	X	X		X	
Fire Investigation (Arson)		7,298		51		7,349	63	X	X		X	
Staff Services		1,931		18		1,949	17	X		X	X	Public safety awareness
Planning Administration		1,007		71		1,078	8			X	X	through inspections and subsequent permitting would be impaired.
Community Outreach		1,040		5		1,045	11		X	X	X	
Permits and Revenues Total Prevention Command	\$ 2	748	\$	177	\$	752 26,795	12 228		X	X	X	

	Fire Department - Logistics Command										
		(\$ Thousands)									
	Annual Projected Personnel	Annual Projected Supplies & Services	Total	Annual Project ed	Mandated	irect Service	dministrative	eneral Fund	Internal Service Fund		
Activities, Programs, Services	Cost	Cost	Annual Cost	FTEs	M	D	A	Ċ	In	Impact if cut or reduced	
Human Resources	\$ 1,081	\$ 33	\$ 1,114	9	X		X	X	X	Liaison with the City's ITD and HR Departments	
Logistics Administration	265	4	269	2			X	X		regarding the planning and implementation of various communications activities	
Information Technology	616	263	879	6			X			and programs and the administration of the City's people programs would be	
Total Logistics Command	\$ 1,962	\$ 300	\$ 2,262	17						reduced.	

	Fire Department - Operations Services											
	(\$ Tho	usands)		lark w	vith (X							
Activities, Programs, Services	Annual Projected Supplies & Services Cost	Total Annual Cost	Mandated	Direct Service	Administrativ e	General Fund	Internal Service Fund	Chargeback Fund	Impact if cut or reduced			
Interfund Vehicle Services	\$ 8,895	\$ 8,895	X		x		X					
Interfund HR Client Services	3,687	3,687	X		X		X					
Fuel	4,900	4,900	X		X	X						
Information Technology	7,046	7,046			X		X					
Interfund Permit Center Chargeback	386	386			X			X	Budgeted accounts for services provided by other			
KRONOS Service Chargeback	164	164			X			X	City Departments. Reductions in theses accounts would impair the support			
Insurance Fees	290	290	X		X	X			provided to HFD operations by these departments.			
GIS Revolving Fund	197	197			X		X					
Drainage Fee Service Chargeback	99	99			X			X				
Other	1,286	1,286			X	X						
Total Operational Services	\$ 26,950	\$ 26,950										



Business Area Operations Measured Performance

- HFD business area performance measures include:
 - Customer Measures (Public Safety)
 - Business Process Measures (Public Safety)
 - People and Technology Measures(Jobs/Sustainability Development)
 - Financial Measures (Fiscal Responsibility)
- Aligned with Mayor's Five Priorities



Customer Measures

	FY 12 Actual	FY 13 Actual (April 2013)	FY 2013 Estimate	FY 2014 Target
HFD Response Times: (A) (B)				
First Unit Total Response Times - Average	7:08	7:08	7:08	7:08
First Unit EMS Call Type Response Times - Average	7:50	7:05	7:06	7:06
First Unit Fire Call Type Response Time - Average	7:25	7:23	7:21	7:21

- (A) Response times stated in minutes and seconds.
- (B) Includes call processing time, turnout time, and travel time.

Business Process Measures

	FY 2013 (April 2013)	FY 2013 Estimate	FY 2014 Target
Total HFD Incidents	243,790	296,162	296,162
EMS Incidents	206,757	250,725	250,725
Fire Incidents	37,033	45,436	45,436
Total HFD Responses	470,479	570,568	570,568
EMS Vehicles	261,012	316,220	316,220
Heavy Apparatus	209,467	254,228	254,228







People and Technology Measures

	FY 2013 (April 2013)	FY 2013 Estimate	FY 2014 Target
Number of Cadet Classes	2	2	6
Cadets Beginning Classes	86	86	330
Cadet Graduates	149	149	260
Classified Attrition (A)	123	142	140
Total Classified Headcount (At Year-end) (B)	3,790	3,771	3,881
Civilian Headcount (At Year-end)	119	121	123

- (A) Includes firefighters in the Phase Down Program.
- (B) Includes military active duty, limited/transitional duty, and paramedic class students.



Financial Measures

	FY 2013 (April 2013)	FY 2013 Estimate	FY 2014 Target
Expenditures Budget vs. Actual (A)	82.5%	99.9%	100.0%
Revenue Budget vs. Actual (A)	85.8%	1.032%	100.0%

(A) Current budget



Gender and Ethnicity Statistics

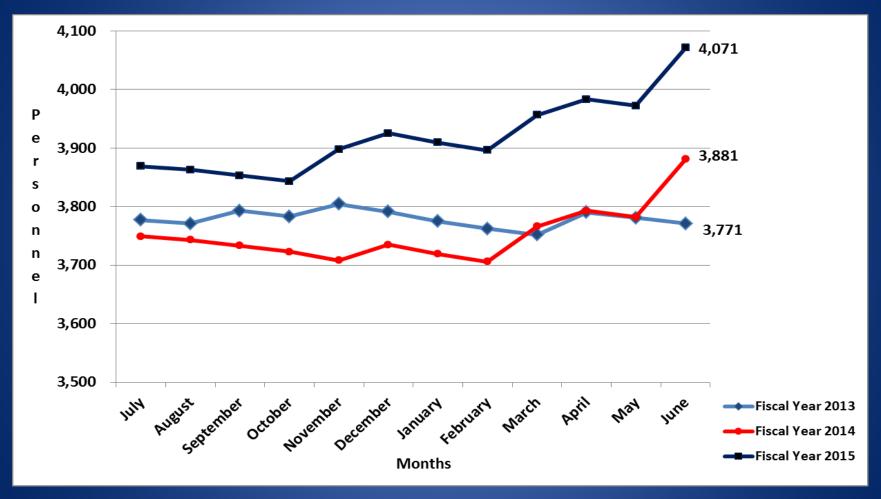
	Male	Female	Total Employees @ 4/30/13
Classified *	97.2%	2.8%	3,776
Civilian	37.8%	62.2%	119

	White	Black	Hispanic	A/O
Classified *	60.3%	16.2%	22.3%	1.2%
Civilian	28.6%	33.6%	30.2%	7.6%
Houston MSA **	40.3%	17.3%	35.3%	7.1%

^{*} Classified Staffing By EEOJ Category as of 5/22/13

^{**} Houston-Sugarland-Baytown MSA 2010 Census Data

Houston Fire Department Total Classified Headcount



Includes FF serving on active military duty, attending paramedic school, and serving on limited/temporary duty.

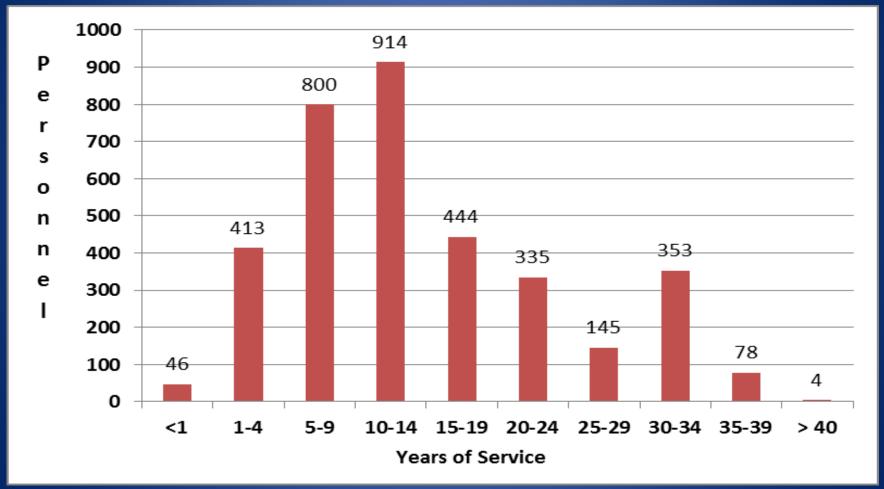


Houston Fire Department Years of Service as of 4/30/13

Years of Service	Fire Suppression	Fire Prevention	Fire Alarm	Maintenance	Total	%
<1	46	-	-	-	46	1.2%
1-4	413	-	-	-	413	10.9%
5-9	800	3	4	-	807	21.3%
10-14	914	22	14	-	950	25.1%
15-19	444	53	22	-	519	13.7%
20-24	335	37	14	-	386	10.2%
25-29	144	14	3	2	163	4.3%
30-34	353	42	13	-	408	10.8%
35-39	78	10	3	-	91	2.4%
> 40	4	3			7	<u>0.2%</u>
	3,531	184	<u>73</u>	2	3,790	<u>100.0%</u>

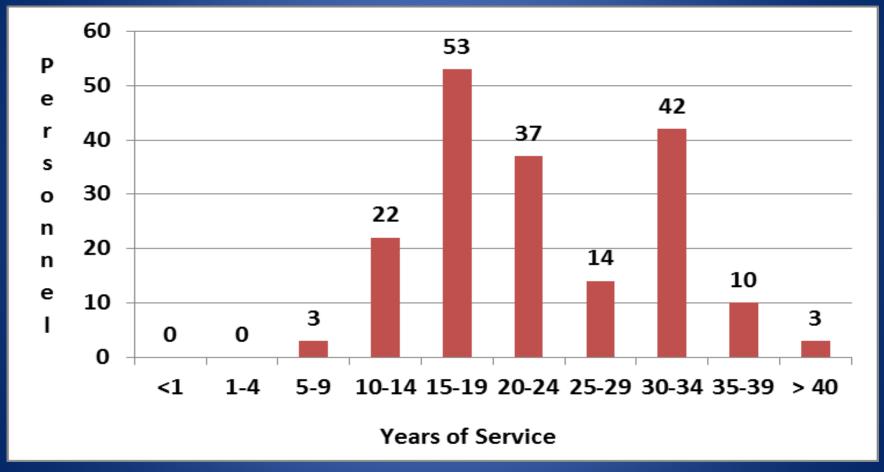


Houston Fire Department Years of Service – Fire Suppression





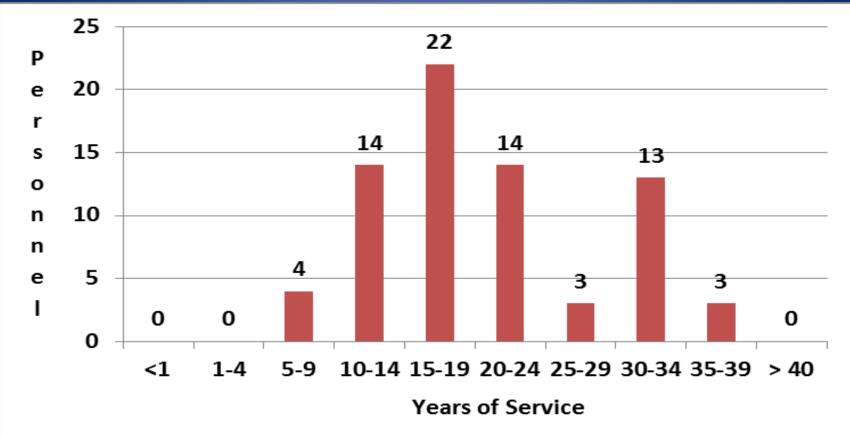
Houston Fire Department Years of Service – Fire Prevention



Fire Prevention average years of service = 22.8 years



Houston Fire Department Years of Service – Fire Alarm





Houston Fire Department New Firefighter Training

Type of Class	# of Cadets	Class Start Date	Station Assignments
2013B Regular	70	July 8, 2013	February 2014
2013C Fast Track	40	September 3, 2013	December 2013
2013D Regular	70	October 14, 2013	May 2014
2014A Fast Track Paramedic	40	January 6, 2014	April 2014
2014B Regular	70	March 3, 2014	October 2014 (FY 2015)
2014C Fast Track	40	March 17, 2014	June 2014
	330		



Houston Fire Department Paramedics (April 2013)

Title	A	В	С	D	Admin Staff	Total Actual	Minimum Staffing Needed
EO-P	49	44	43	45	10	191	180
FF-P	56	53	53	51	12	225	304
Total						416	484

- Net total shortage of 68 paramedics
- Budget provides funding for two paramedic classes per fiscal year
 - Class size flexibility
 - Currently 68 firefighter students
 - Available November 2013 and May 2014
 - Two classes scheduled to begin in FY 14
 - Approximately 60 + firefighters



HFD Civilian Headcount From FY 11

	Headcount			
6/30/11 Civilian Headcount	132			
Less:				
Reduction 7/2/11 (Included 2 – retired; 2 – transfers to other city departments, and 13 lay offs)	17			
Add New Hires:				
Public Information Officer	1			
EMS Educator Coordinator	1			
Assistant EMS Physicians	2			
4/30/13 Civilian Headcount	119			
Average Years of Service = 14 years				





Financial Highlights FY 2014 Budget





FY 2014 Budget Highlights

- The highlights of the HFD FY 14 budget funding include:
 - A base salary increase for firefighters and civilians
 - Six cadet training classes
 - Three regular/three fast track classes totaling 330 cadets.
 - Classes start: July 2013; September 2013; October 2013; January 2014; March 2014 (2 classes).
 - Expect to graduate 247 new FF (5% attrition)
 - Two new paramedic classes totaling approximately 60 + students
 - Full year funding for three EMS units redeployed in February 2013



Revenue Comparison (\$ In Millions)

	FY 2013 Estimate (April MFOR)	FY 2014 Budget
Ambulance Fees	\$ 33.2	\$ 32.3
HAS Fire Protection Services	16.5	17.3
Special Fire Permits	6.2	6.1
Standbys and FMA Inspections	2.0	2.0
Plan Review Fees	1.4	1.4
False Alarm Penalties	0.9	0.9
Fire Fighting Services (Four Harris County MUDs)	0.6	0.6
Fire Alarm Permits	0.6	0.5
Administrative Fees	1.0	0.9
Other	0.4	0.4
Total Revenues	\$ 62.8	\$62.4



HFD Services Billed to HAS

- HFD invoices HAS quarterly for fire protection and EMS services
 - General Fund reimbursement for direct cost of services, and
 - Allocated Indirect costs
- FY 14 budgeted billings and costs
 - Revenues to be invoiced = \$17.3 million
 - Direct costs = \$15.3 million
 - Indirect cost allocation = \$2.0 million



Expenditures Summary Comparison (\$ In Millions)

	FY 2013 E (April N		FY 2014 Budget		Δ	
Personnel Services (1)	\$ 401.3	92.2%	\$ 409.8	91.2%	\$ 8.5	
Supplies	10.9	2.5%	10.5	2.3%	(0.4)	
Other Services & Charges (2)	21.1	4.8%	27.1	6.0%	6.0	
Non-Capital Other (3)	2.0	0.5%	2.0	0.5%	-	
Total	\$ 435.3	100.0%	\$ 449.4	100.0%	\$ 14.1	

- (1) Personnel services increase resulted from higher health benefit costs for classified active employees and retirees, additional funding for cadet classes, base salary increases for classified and civilian employees, net of classified attrition and lower classified termination pay.
- (2) Other services and charges increase resulted from higher service costs for ITD, Fleet, HR, and the Permit Center.
- (3) Non-rolling stock purchases.



Budget Target Reconciliation (\$ In Millions)



FY 2013 Estimate	\$ 433.3
Health Benefits – Active & Retired Classified	5.6
Restricted Accounts – Fleet, HR, ITD, KRONOS, Permit Center	6.0
Additional Cadet Classes	3.1
Base salary increase for classified and civilian employees	2.3
Classified Payroll Change (Step pay increases, new hires, attrition, OT)	(1.3)
Classified Payments for Accrued Leave	(1.7)
Other, net	0.1
FY 2014 Budget Target	\$ 447.4



FY 13 Grant Spending

Sponsor	Name	Amount	Comments
FEMA	Assistance to Firefighters Grant	\$1,096,500	Purchased 196 Eagle Attack TICs
Department of Homeland Security	Port Security Grant	\$424,500	Marine Firefighting Training for 250 firefighters
UASI	Urban Area Security Initiative	\$416,200	Purchased technical rescue equipment
UASI	Urban Area Security Initiative	\$405,963	Support Paramedic SWAT Team
Department of Homeland Security	Port Security Grant	\$173,051	Purchased 161 EZ Com radio systems

Fire Department Training Services Fund (Special Revenue Fund)

- Receives funds generated from HFD fees charged to non-city entities for training in various fire protection disciplines including rescue and hazardous materials.
 - Direct benefit to Val Jahnke Training Facility (VJTF)
 - Collected revenues provide support and resources useful to VJTF

WE ARE THE HOUSTON FIRE DEPARTMENT And We are PROUD To Serve YOU! THANK YOU FOR YOUR TIME ...



Courage Commitment and Compassion